

Product Warranty Summary

Effective from Date of Purchase - Proof of Purchase Required

Mattress Protectors & Encasements

Product	Warranty Period
SmartShield Mattress Protectors & Encasements	5 Years
Ultimate Mattress Protectors	10 Years
PolarSmart Mattress Protectors	10 Years

Coverage Details:

- Replacement of the mattress protector at no cost.
- A service technician will attempt professional cleaning of any affected mattress.
- If the mattress cannot be cleaned, it will be replaced with a comparable model at no charge.

Note: Customers are responsible for all transportation costs related to mattress replacement.

Pillows

Product	Warranty Period
Shredded Memory Foam Pillow	No Warranty
PerformSmart Pillows	No Warranty
SmartLoft Hyper Cool Pillow	1 Year
Ultimate Pillows (All Profiles)	5 Years
PolarSmart Pillows (All Profiles)	5 Years

Important Information

- All warranties begin from the date of purchase.
- A valid sales invoice is required to process any warranty claim.
- Warranties are non-transferable and apply only to the original purchaser.
- For assistance, contact the store of purchase or our customer service team.