

GBS ENTERPRISES WARRANTY

GBS Enterprises warranties to the original purchaser of a GBS Mattress Protector that should this product become damaged, including rips, tears, stains, or burns, within 10 years of the purchase date as a result of normal household use, GBS Enterprises will replace this product. Note that proper laundering and care instructions must have been followed and these steps must take place:

Please do not return your protector to the place of purchase!

1. To file a warranty claim:
Call us at 1-(855)-577-7349 or visit our website at www.GBSent.com
2. Machine wash and tumble dry the mattress protector immediately after spillage incident, optimally while the fluid is still wet.
3. File your warranty claim within 5 days of the incident.
4. The product must be returned to GBS Enterprises for inspection and validation of the claim.
5. Retail receipt for your GBS Mattress Protector and mattress must be provided for a validated warranty.

Warranty claims are considered open for a period of 90 days from the original claim date. In the event that the consumer has not executed their required duties of the warranty process within that time frame, GBS Enterprises will consider the claimed closed the warranty shall end.

You may register your warranty at www.GBSent.com/rester_warranty.htm; however, preregistration is not required. Your sales receipt is your proof of purchase and should be kept in a safe place where you can access it should you need to file a warranty claim.

GBS Enterprises

ATTN: Warranty Department
1006 E. Maple Street
Sutton, NE 68979



Use of Bleach Will Void All Warranties

When the purchase of a GBS Mattress Protector is made on the same retail sales ticket as a new mattress, GBS Enterprises will also warranty the surface of the mattress against stains provided it is covered with the GBS Mattress Protector at the time of the spillage. During the claims process GBS Enterprises reserves the right to determine whether to provide a home cleaning kit, professionally clean, or replace the mattress surface fabric. If the mattress is damaged beyond repair as a direct result of the failure of the GBS Mattress Protector, the claim is within the warranty period of the mattress, and all care instructions have been followed by the claimant, GBS Enterprises will, at sole discretion, replace the mattress or provide one of comparable quality. Transportation costs relating to the warrant process are the responsibility of the warranty claimant. In the event of a mattress replacement GBS Enterprises' obligation under this warranty shall end.

Exclusions

THIS WARRANTY DOES NOT COVER OR APPLY TO: (i) Willful abuse of mattress or mattress protector, acts of God, war, intentional or hostile acts; (ii) Damage caused by pets other than body fluids, normal wear and tear, normal everyday soiling, fading, stains caused by cleaners provided by GBS Enterprises, and mattresses used for commercial use; (iii) Stains caused while in transit or mattresses under rental conditions; (iv) Protectors that are not handled per laundering instructions or have been commercially laundered; (v) Stains caused by non-food related grease, inks, cosmetics, bleach, alcohol, dyes, solvents, corrosives; (vi) Sides or bottom of mattress, linens, foundation, box spring or mattresses not using a GBS Mattress Protector; (vii) Claims filed under this warranty more than 5 days after the occurrence of the stain; (viii) Mattress protectors that have been laundered with bleach or detergent that contains bleach.

This warranty replaces all other warranties expressed or implied and no one is authorized to assume or undertake for GBS Enterprises any other liability connection with the sale of the product. GBS Enterprises shall not be liable of any consequential or indirect damage of whatever kind and shall only be required to service the results of a faulty mattress protector. This warranty is made by GBS Enterprises and is not made by or on behalf of its distributors, retailer or any other parties.