

# PRODUCT WARRANTY INFORMATION

# CARE INSTRUCTIONS

Your Oregon Mattress sleep set has been constructed with the finest resilient upholstery materials designed to conform to you, giving you ultimate comfort and support.

To prolong the life of your Oregon Mattress sleep set and be more satisfied with its overall performance, please remember the following points:

- 1) At some point, your new sleep set may reveal normal body impressions up to 1½ inch. This is normal and not a structural defect. The upholstery materials are conforming to the weight and shape of your body.
- 2) Do not bend the mattress. This could damage the innerspring unit. It should only be carried flat or on its side.
- Use a mattress pad. This will protect your new set and help keep it clean.

# Single-Sided Mattress Care:

This Mattress is manufactured with an exclusive new single-sided design and has one sleeping surface. This mattress has "Flip Free" upholstery padding which increases its longevity and support performance. Body indentations can be a normal occurrence in new mattresses, and indicate that the upholstery layers are conforming to a person's individual body contours. To help minimize body impressions, mattress should be rotated occasionally throughout their life. For convenience, we have illustrated below the best method. In addition, it is recommended that the two-sided mattresses be flipped as well as rotated to extend the life of the mattress.





1) Rotate mattress counter-clockwise and turn 180 degrees.

2) Realign mattress with foundation

**PLEASE NOTE**: Body Impressions are a normal feature of a mattress "breaking-in". This break-in can be accomplished in an even fashion by turning and rotating your new mattress every two weeks for the first 3 months, and every two to three months thereafter. Alternate rotation to head and foot positions each time you turn the mattress.

## CAUTION

To avoid personal injury, do not attempt to lift or turn the mattress without assistance. Do not smoke in bed or expose your mattress to an open flame.

# THANK YOU!



### OREGON MATTRESS LIMITED WARRANTY

Oregon Mattress warrants against defects in workmanship and material of the sleep set. In the unlikely event that service is required because of such defects after purchase, your Oregon Mattress and/or foundation will be repaired or replaced (at Oregon Mattress's option) without charge, except for transportation costs.

If service is required during the remaining years because of such defects, your Oregon Mattress and /or foundation will be repaired or replaced (at Oregon Mattress's option) at a charge, as shown in the Oregon Mattress Warranty Schedule, plus transportation costs. If you observe a defect, contact the dealer from whom you purchased the set. If the dealer cannot be reached, you should write directly to the Oregon Mattress manufacturing plant. To redeem your warranty, proof of purchase must be provided (including date of purchase).

#### WHAT THE WARRANTY COVERS

Manufacturing defects on the covered product to the original purchaser only. Excessive body depressions (1 ½" or more in the center of depression when measured against surrounding area) when rotation and turning of the mattress has been done as called for in this warranty. Loose or broken springs. Coils or wires that protrude through the fabric. Foundation squeaks, loose or broken wood, springs or modules.

## WHAT THE WARRANTY DOES NOT COVER

Normal body impressions less than 1½". Body impressions of up to 1½" are normal and not considered to be a structural defect. They are caused by the natural localized compression of upholstery materials used in the construction of premium bedding. Handles (as they are meant for positioning, not lifting, see turning instructions) Covers including stains, soiling, loose or pulling threads, tears. Comfort preference or firmness preference or other sleep comfort issues. Structural damage caused by improper foundation or frame support. Border rods bent during moving or turning. Replacement of any other pieces of a sleep set unless also defective. Mattress or foundation damage due to abuse. Merchandise sold "as is". Transportation costs to and from OMC.

## Other Terms and Conditions:

This warranty does not apply if the mattress or box spring is subjected to obvious abuse or improper care/maintenance such as but not limited to: stains or soil; burns; inadequate support; upholstery compacting due to insufficient turning; bent border wires. Any stain or soiling on the mattress will void this limited warranty, and therefore OMC strongly recommends the use of a proper protective mattress pad.

Oregon Mattress Company shall not be liable for incidental or consequential damages which result through the use of this product.

ANY AND ALL IMPLIED WARRANTIES ON THESE PRODUCTS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY.

The remedies provided herein are the exclusive remedies provided under any warranty of these products, express or implied. Oregon Mattress Company shall not be liable for incidental or consequential damages may not apply to you. This warranty gives you specific legal rights and you may also have rights which vary from state to state. This warranty is given only to the initial purchaser and is effective from the date of purchase. This warranty shall be governed by the state law and adjudicated in the state and local courts located in city and state where the mattress was manufactured.

# **Limited Warranty Schedule**

The term of warranty coverage you will receive and the fee, if any, you may be charged for warranty service depends upon the specific OMC product purchased. PLEASE REFER TO THE NON-REMOVABLE TAG AT THE HEAD OF YOUR MATTRESS ("LAW LABEL") FOR THE WARRANTY CODE TO BE USED WITH THE LIMITED WARRANTY SCHEDULE BELOW. The law label or tag is your product identification record and should not be discarded.

Warranty Code	Total Limited Warranty (in years)	Period For No Charge* Repair or Replacement	Calculations of Charges For or Replacement Beyond No Charge * Period
TG	25	15	1/25 of your retailer's current regular retail price times the number of years of use
A1	20	20	N/A
A2	20	10	1/20 of your retailer's current regular retail price times the number of years of use
B1	15	15	N/A
B2	15	10	1/15 of your retailer's current regular retail price times the number of years of use
В3	15	5	N/A
C1	10	10	N/A
C2	10	5	1/10 of your retailer's current regular retail price times the number of years of use
С3	10	1	1/10 of your retailer's current regular retail price times the number of years of use
D3	5	1	1/5 of your retailer's current regular retail price times the number of years of use
F3	1	1	N/A

\* Exclusive of transportation costs.

UNDER PENALTY OF LAW THIS TAG NOT TO BE REMOVED EXCEPT BY THE CONSUMER

ALL NEW MATERIAL Consisting of

Reg. No.

Certification is made by the manufacturer that the materials in this article are described in accordance with law.

(NAME OF MANUFACTURER OR VENDOR) (ADDRESS OF MANUFACTURER OR VENDOR)

(OTHER INFORMATION)

- 1. Date of delivery which some states require
- Finish size and/or weight of filling
   RN#'s, Federal Requirements, Country of
- Origin
  4. UPC code can go on bottom of label this way, those states that don't allow UPC code can cut it off.

Attached to every OMC sleep set is a law label (see sample at left) which includes warranty

**code.** To determine the terms of your warranty, match the warranty code with the appropriate line in the warranty schedule above.

Do Not remove this label. It serves to identify the item and establish your rights under this limited warranty. We recommend that you examine the law label attached to your Oregon Mattress product and record on this warranty card the name and address of the Oregon Mattress Company manufacturer and warranty code.

#### mportant Note:

Your Oregon Mattress Products mattress and or mattress foundation set are designed and manufactured to meet or exceed the flammability standards of 16 CFR 1633, and when purchased and used as a mattress only, or in combination with any foundation manufactured by Oregon Mattress Company.