

## LIMITED WARRANTY

Tualatin Sleep Products warrants that this product will be free from defects in material and workmanship as described in this warranty (hereinafter referred to as the "Limited Warranty").

### LENGTH AND CONDITIONS OF THE LIMITED WARRANTY

This Limited Warranty starts on the date of purchase.

**REMOVAL OF LAW LABEL VOIDS THIS WARRANTY.**

**STAINS ON THE MATTRESS COVER VOIDS THIS WARRANTY.**

To determine the length of this warranty, refer to the product's "Law Label" letter and/or numbers and the corresponding warranty period listed herein.

If a defect that is covered during the warranty period occurs, Tualatin Sleep Products will repair or replace (at the factory's option) the defective mattress and/or box spring. If replacement is required, Tualatin Sleep Products may substitute materials of equal or higher quality if the like components are not available.

**The Limited Warranty is valid only under the following circumstances:**

1. You must be the original purchaser from an authorized dealer (in the United States.)
2. You must provide a copy of the original store purchase receipt, proof of purchase date, purchase price and law tag.
3. You must provide transportation or accept freight charges to and from the nearest factory, to either return the product for repair or for replacement of the product.

**The Limited Warranty does not cover the following:**

1. The mattress or box spring fabric cover.
2. Slight body impressions (less than 1½").
3. Certain smooth top mattresses have a reduced tolerance for body impressions. If body impressions exceed ¾" on these models the product can be serviced as a warranty.
4. Bent border wire due to mishandling.
5. Handles are not covered. Mattress handles are only for positioning the mattress and are not designed to support the full weight of the mattress.
6. Comfort preference.
7. Sheet fit (Tualatin Sleep Products does not warrant that the mattress will fit a particular sheet size.)
8. Transportation charges.
9. Abuse.
10. Damage caused when bed is not adequately supported. (See back panel under Important Care Instructions.)
11. Bed height.
12. Bedding sold "as is".

Tualatin Sleep Products reserves the right to refuse service and invalidate this Limited Warranty when, upon inspection, the product (mattress or foundation) is found to be in unsanitary condition, soiled, or when product failure is due to causes other than defective material and/or workmanship.

This mattress is designed for full performance when used with a matching foundation as a total sleep system. If used on a faulty foundation, resulting mattress damage will void your warranty.

Never-Flip™ mattresses are built with one sided sleeping surfaces. You will never have to flip your mattress. You will need to rotate the mattress as outlined in our Care Instructions.

## BODY IMPRESSIONS

Your mattress has been constructed with the finest materials. It is designed to conform to a person's individual contour. Your sleeping position may result in "body impressions." This is normal and not a structural defect but merely the localized compacting of upholstery materials (refer to Care Instructions.)

SEVERE IMPRESSIONS are body impressions which exceed 1½" in depth below the normal level of the product. \*Warranty Code AE allows for a 1" or greater impression for the first year (from original purchase). Remaining 14 years of warranty allows for 1½" impression. Severe impressions are covered by this Limited Warranty.

# Don't Go To Sleep Yet...

## Eight Things You Need to Know About Your New Mattress

### Your new mattress is NOT fire-proof

Although your new mattress meets fire safety standards issued by the U.S. Consumer Product Safety Commission, it will burn if ignited.

Compared to older mattresses, your new mattress will, if ignited, burn more slowly and less intensely, giving you more time to escape.

**SPSC**  
Sleep Products  
Safety Council

1. Don't smoke in bed. This is a common cause of fatal bedroom fires.



2. Keep matches and lighters away from children. Playing with fire can be deadly.



3. Using candles in a bedroom is strongly discouraged. Even a small candle can ignite a deadly fire.



4. Keep space heaters far away from beds and other flammable items. Follow all of the space heater manufacturer's instructions and warnings.
5. Don't run electrical cords under your bed or trap them against a wall. Heat from cords can build up and cause a fire. Avoid placing lamps where they can fall on the bed.
6. Don't sleep with a baby or let a baby sleep in an adult bed. Babies can suffocate or be strangled if trapped between a mattress and a wall or bed frame, or if an adult rolls over them.
7. Discard the plastic wrapping on your mattress. A child or pet can become entangled and suffocate.
8. Promptly dispose of old mattresses to avoid a fire hazard.

## SPSC : Watchdog for Safe Sleep

The Sleep Products Safety Council, a non-profit organization devoted to advancing the safety of sleep products, is supported in part by the manufacturer of this mattress. For more information, visit our web site.

**SPSC**  
Sleep Products  
Safety Council

**In case of fire, exit and then call 911**

**www.safesleep.org**

Información en español  
L'information en français



## WHAT TO DO IF WARRANTY SERVICE IS CONSIDERED

Contact the manufacturer at 503-692-5510.

### LIMITED WARRANTY

WARRANTY CODE ON LAW LABEL TAG	TOTAL LIMITED WARRANTY PERIOD	PERIOD FOR NO CHARGE REPAIR OR REPLACEMENT	CALCULATIONS FOR REPAIR OR REPLACEMENT BEYOND NO CHARGE PERIOD
A1		20	
A		15	
AE		15*	
AA	15	10	1/15 of your dealer's current regular retail price (times the #of years in use)
BB	15	7	1/15 of your dealer's current regular retail price (times the #of years in use)
B	15	5	1/15 of your dealer's current regular retail price (times the #of years in use)
CC		12	
C	15	3	1/15 of your dealer's current regular retail price (times the #of years in use)
D		10	
E	10	5	1/10 of your dealer's current regular retail price (times the #of years in use)
F	10	3	1/10 of your dealer's current regular retail price (times the #of years in use)
GG		7	
G	8	2	1/8 of your dealer's current regular retail price (times the #of years in use)
HH		5	
H	5	1	1/5 of your dealer's current regular retail price (times the #of years in use)
I		1	
L		25	
M	25	15	1/25 of your dealer's current regular retail price (times the #of years in use)

### LIMITED WARRANTY

*This Limited Warranty excludes any and all implied warranties on Tualatin Sleep Products mattresses and foundations, including any warranties of merchantability or fitness for a particular purpose. The service terms stated in this limited warranty shall be the consumer's sole and exclusive remedy in the event of product failure during the warranty period. Tualatin Sleep Products shall not be liable for incidental or consequential damages arising out the use or inability to use this product, or for the breach of this or any other express or implied warranty. Tualatin Sleep Products does not warrant that this product is suitable for any person's medical condition. Tualatin Sleep Products makes no warranty beyond what is contained in this Limited Warranty.*

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Tualatin Sleep Products does not authorize any person to create for it any other obligation or liability in connection with this warranty.

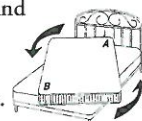
**THE LIMITED WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY FOR TUALATIN SLEEP PRODUCTS MATTRESSES AND FOUNDATIONS AND MAY NOT BE MODIFIED BY ANY STORE OR FACTORY.**

## IMPORTANT CARE INSTRUCTIONS

1. Turn the mattress every month (as shown at right) for the first 6 months, every 3 months thereafter.
2. Rotate foundation every 3 months.
3. Never bend an innerspring mattress.
4. Use a quality bed frame. To avoid structural damage and voiding of your warranty, queen and king size sets must also be used with a rigid center support with legs.
5. Do not get the mattress wet.
6. Use a mattress pad.
7. If you purchased a mattress only, it must be supported by a quality comparable foundation.
8. Do not use an iron or apply excessive heat to the mattress.



Push at opposite corners A and B while mattress is lying flat.



Position mattress across bed so that it hangs over a foot or more.



Raise the mattress up on its edge.



Let mattress fall gently toward the headboard of the bed.



Push alternately on corners A and B to position the mattress.



**NEVER – FLIP™: Mattresses never have to be flipped but need to be rotated.** (Follow the 1st, 2nd & 5th illustration boxes above).

### LIMITED WARRANTY SERVICE POLICY

You now own a quality sleep product. Simple care of your new mattress will give you many years of lasting support and restful sleep.

Please read carefully the terms of the Limited Warranty and other information in this folder. If you desire further explanation regarding this warranty, please write us at the address shown below.

We recommend that you keep this folder together with your sales receipt in a safe place.

**CUSTOMER SERVICE**  
P.O. Box 605  
Tualatin, OR 97062

02/2016

## WARRANTY AND PRODUCT INFORMATION